「FFRI AMC Information Collection Policy」

Comparative Table of the Old and New Clauses

The words related to the revision are underlined.

Old	New
Heading	Heading
(Omitted)	(No change)
I. Detection Review Setting	I. Detection Review Setting
(Omitted)	(No change)
1. Information Transmitted When Using This Setting	1. Information Transmitted When Using This Setting
Following information ("Transmitted Information") shall be transmitted to FFRI	Following information ("Transmitted Information") shall be transmitted to FFRI
server from a user ("Target User") who submits the inquiry based on the	server from a user ("Target User") who submits the inquiry based on the
preceding paragraph. FFRI shall perform the review set forth in the preceding	preceding paragraph. FFRI shall perform the review set forth in the preceding
paragraph using Transmitted Information and transmit the review result to Target	paragraph using Transmitted Information and transmit the review result to Target
User when it becomes available. Other purposes of usage of the Transmitted	User when it becomes available. Other purposes of usage of the Transmitted
Information shall be as described in Article III.	Information shall be as described in Article V. FFRI will not provide Transmitted
	Information to third parties in any format that could be identified by other third
	parties, unless otherwise specified by laws and regulations.
(1) Target File	(1) Target File
This includes information pertaining to the Target File that is required for the	This includes information pertaining to the Target File that is required for the
review process.	review process.
(2) Information To Identify Target User	(2) Information To Identify Target User
This includes user attributable information registered upon initial usage of the	This includes user attributable information registered upon initial usage of

Product and the Setting which shall be used for the aforesaid review process and	products such as FFRI yarai, the Product and the Setting which shall be used for
sending back the review result.	the aforesaid review process and sending back the review result.
(3) Target User's User Environment For FFRI yarai, etc	(3) Target User's User Environment For FFRI yarai, etc
This includes information pertaining to FFRI yarai managed by this Product	This includes information pertaining to FFRI yarai managed by this Product
(software version information, the hardware environment in which FFRI yarai is	(software version information, the hardware environment in which FFRI yarai is
installed on, Operating System, applications concurrently running, etc.) that is required for the review of Target File.	installed on, Operating System, applications concurrently running, etc.) that is required for the review of Target File.
(4) Target User's FFRI yarai Operation Logs Managed By This Product	(4) Target User's FFRI yarai Operation Logs Managed By This Product
This information is used for Target File review.	This information is used for Target File review.
II. Cloud Collaboration Feature	II. Cloud Collaboration Feature
(Omitted)	(No change)
1. Information Transmitted When Using This Feature	1. Information Transmitted When Using This Feature
Hash values relating to a Target File ("Hash Values") shall be transmitted from a	Hash values relating to a Target File ("Hash Values") shall be transmitted from a
User who submit a Target File based on the preceding paragraph ("Target User")	User who submit a Target File based on the preceding paragraph ("Target User")
to FFRI server. FFRI shall perform the review set forth in the preceding paragraph	to FFRI server. FFRI shall perform the review set forth in the preceding paragraph
using the Hash Values and transmit the result to a Target User when it becomes	using the Hash Values and transmit the result to a Target User when it becomes
available. Other purposes of usage of Hash Values shall be as described in Article	available. Other purposes of usage of Hash Values shall be as described in Article
<u>III.</u>	<u>V</u> .
III. Improvement of This Setting and This Feature, etc.	(Deleted)
FFRI may utilize information transmitted by each Target User to reflect it in the	
improvement and development of this Product including this Setting and this	
Feature and other FFRI software; provided that, in no case shall FFRI provide the	

transmitted information to a third party in the form that may be identifiable by a general third party, unless otherwise specified by laws and regulations.	
<u>IV</u> . Disclaimer Malware and vulnerability attacks continuously become more sophisticated and complicated on a daily basis and in no case shall FFRI guarantee to Target User that this Setting and this Feature works perfectly despite the effort described in the preceding paragraph. Target User hereby agrees that FFRI shall not be liable for any damages with respect to usage of the Setting and the Feature .	(Move to VI)
<u>V</u> . FFRI yarai Cloud FFRI yarai Cloud refers to the usage of this Product in the cloud provided by FFRI. A user may use this Product in the cloud.	<u>III</u> . FFRI yarai Cloud FFRI yarai Cloud refers to the usage of this Product in the cloud provided by FFRI. A user may use this Product in the cloud.
1. Information Collected When Using FFRI yarai Cloud FFRI shall be able to view various information and files that a user manages with this Product, including but not limited to a user's client management information, incident management information, event management information, malware, files used to exploit vulnerabilities, as FFRI yarai Cloud is provided in FFRI's cloud.	1. Information Collected When Using FFRI yarai Cloud FFRI shall be able to view various information and files that a user manages with this Product, including but not limited to a user's client management information, incident management information, event management information, malware, files used to exploit vulnerabilities, as FFRI yarai Cloud is provided in FFRI's cloud. <u>Other purposes of usage of such information will be as described in V hereafter.</u>
 <u>2. Purpose Of Usage</u> <u>FFRI shall be able to view and use the information collected through the usage of</u> <u>this Product in FFRI yarai Cloud described in Paragraph 1 above at any time for</u> <u>the following purposes:</u> (1)For user support such as updates and maintenance of this Product and 	(Deleted)

improvement of FFRI products and services	
(2)For external disclosure including the research pertaining to the malware	
detected or vulnerability attacks and commercial usage such as statistical data and	
malware analysis information. However, FFRI shall never provide user	
attributable information to third-parties in any format that could be identified by	
other third parties.	
(Established)	IV. Support Service
	FFRI shall provide a Support Service to a user who has purchased the Product, for
	the objectives of ensuring the proper and suitable use of the Product and assisting
	in the resolution of any issues that occur and are confirmed in use of the Product.
	1. Information collected in the Support Service
	In conducting the Support Service, FFRI may collect the user information
	regarding the user's system (information about system, services, tasks, network,
	installed software, etc.), log information regarding the system and the Product,
	information on the Product settings, and other information in addition to the
	information described in I-III above. Other purposes of usage of such information
	will be as described in V hereafter.
(Established)	V. Purpose of Usage of the Information Collected
	FFRI shall be able to view and use the information collected through I-IV above
	at any time for the following purposes:
	(1) For user support such as updates and maintenance of the Product
	(2) For improvement, development, etc. of FFRI product functions and quality
	(3) For improvement in quality of FFRI services
	(4) For external disclosure including research pertaining to detected malware or

	vulnerability attacks and commercial usage such as statistical data and
	malware analysis information
	However, FFRI shall never provide user attributable information to third parties
	in any format that could be identified by other third parties.
	Moreover, FFRI shall take the necessary and appropriate safety control measures
	to manage the information that is collected in I-IV above.
(Move from III)	<u>VI</u> , Disclaimer
	Malware and vulnerability attacks continuously become more sophisticated and
	complicated on a daily basis and in no case shall FFRI guarantee to Target User
	that this Setting and this Feature works perfectly. Target User hereby agrees
	that FFRI shall not be liable for any damages with respect to usage of the Setting
	and the Feature .
<u>VI</u> . Reference On Information Collected via Product	<u>VII</u> . Reference On Information Collected via Product
(Omitted)	(No change)
Revised on June 25, 2020	Revised on January 10, 2022