

「FFRI yarai Information Collection Policy」  
Comparative Table of the Old and New Clauses

The words related to the revision are underlined.

Old	New
<p>The FFRI yarai Information Collection Policy (“Policy”) explains how information collected by FFRI Security, Inc. (“FFRI”) via “FFRI yarai” (“Product”) from user of this Product is handled.</p> <p>The contents of this policy are subject to <u>change</u> without agreement from an individual user. Please refer to the web page, <a href="http://www.ffri.jp/information/privacy/yarai_eng_privacy_policy.htm">http://www.ffri.jp/information/privacy/yarai_eng_privacy_policy.htm</a>, for the latest policy contents.</p> <p>It is <u>considered</u> that a user <u>of this Product</u> agrees to the latest version of this Policy.</p> <p>I . Collection of information by Product</p> <p>1. Information to be Collected</p> <p>FFRI shall collect the following information from a user <u>of</u> this Product in a form that does not identify a specific individual. The information shall be collected via this Product and transmitted to FFRI server (“Server”).</p> <p>1-1 User Attribute Information Registered Upon Initial Usage of Product</p> <p>Attribute Information that cannot specify an individual shall be transmitted to the Server.</p> <p>1-2 Use Environment of This Product</p> <p>Information related to the hardware environment in which this Product is installed <u>on</u>, Operating System, and applications concurrently running shall be transmitted</p>	<p>The FFRI yarai Information Collection Policy (“Policy”) explains how information collected by FFRI Security, Inc. (“FFRI”) via “FFRI yarai” (<u>including FFRI yarai monthly edition; hereinafter</u>, “Product”) from a user of this Product (<u>“user”</u>) is handled.</p> <p>The contents of this policy are subject to <u>revision</u> without <u>an</u> agreement from an individual user. Please refer to the web page, <a href="http://www.ffri.jp/information/privacy/yarai_eng_privacy_policy.htm">http://www.ffri.jp/information/privacy/yarai_eng_privacy_policy.htm</a>, for the latest policy contents.</p> <p>It is <u>deemed</u> that a user agrees to the latest version of this Policy.</p> <p>I. Collection of information by Product</p> <p>1. Information to be Collected</p> <p>FFRI shall collect the following information from a user <u>using</u> this Product in a form that does not identify a specific individual. The information shall be collected via this Product and transmitted to FFRI server (“Server”).</p> <p>1-1 User Attribute Information Registered Upon Initial Usage of Product</p> <p>Attribute Information that cannot specify an individual shall be transmitted to the Server.</p> <p>1-2 Use Environment of This Product</p> <p>Information related to the hardware environment in which this Product is installed, Operating System, and applications concurrently running shall be transmitted to</p>

<p>to the Server.</p> <p>1-3 Information Pertaining to Detected Files (Omitted)</p> <p>1-4 Application Operation Logs (Omitted)</p> <p>2. Purposes of Usage of Information Collected By This Product</p> <p>2-1 Improvement of usability of this Product operated on users' machines</p> <p>2-2 Addressing problems occurred from the system operation</p> <p>2-3 Improvement of products and FFRI's business development</p> <p>Other purposes of usage shall be as described in Article <u>V</u>.</p> <p>3. Provision of Information Collected Via This Product to A Third Party (Omitted)</p> <p>3-1 In case there is a legal inquiry from a judicial or administrative organization, such as courts or police departments, or other entities equivalent thereto;</p> <p>3-2 In case FFRI deals with breach of laws, regulations, the terms and conditions provided by FFRI or issues of normal social conventions;</p> <p>3-3 In case it is necessary for protection of safety, rights and interests of users <u>of this Product</u> and other third parties; and</p> <p>3-4 In addition to the above, in case provision or disclosure to a third party is admitted by the laws and regulations.</p> <p>4. Provision of Information Collected Via Product To Business Alliance Party/Business Outsourcing Party (Omitted)</p>	<p>the Server.</p> <p>1-3 Information Pertaining to Detected Files (No Change)</p> <p>1-4 Application Operation Logs (No Change)</p> <p>2. Purposes of Usage of Information Collected By This Product</p> <p>2-1 Improvement of usability of this Product operated on users' machines</p> <p>2-2 Addressing problems occurred from the system operation</p> <p>2-3 Improvement of products and FFRI's business development</p> <p>Other purposes of usage shall be as described in Article <u>VI</u>.</p> <p>3. Provision of Information Collected Via This Product to A Third Party (No change)</p> <p>3-1 In case there is a legal inquiry from a judicial or administrative organization, such as courts or police departments, or other entities equivalent thereto;</p> <p>3-2 In case FFRI deals with breach of laws, regulations, the terms and conditions provided by FFRI or issues of normal social conventions;</p> <p>3-3 In case it is necessary for protection of safety, rights and interests of users and other third parties; and</p> <p>3-4 In addition to the above, in case provision or disclosure to a third party is admitted by the laws and regulations.</p> <p>4. Provision of Information Collected Via Product To Business Alliance Party/Business Outsourcing Party (No change)</p>
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<p>II. Detection Review Setting (Omitted)</p> <p>1. Information Transmitted When Using This Setting Following information ("Transmitted Information") shall be transmitted to FFRI server from a user ("Target User") who submits the inquiry based on the preceding paragraph. FFRI shall perform the review set forth in the preceding paragraph using Transmitted Information and transmit the review result to Target User when it becomes available. Other purposes of usage of the Transmitted Information shall be as described in Article V. FFRI will not provide Transmitted Information to third parties in any format that could be identified by other third parties, unless otherwise specified by laws and regulations.</p> <p>1-1. Target File (Omitted)</p> <p>1-2. Information To Identify Target User This includes user attributable information registered upon initial usage of <u>products such as FFRI AMC</u>, this Product and Setting which shall be used for the aforesaid review process and sending back the review result.</p> <p>1-3. Target User's User Environment For This Product This includes information pertaining to this Product managed by <u>the Product</u> (software version information, the hardware environment in which this Product is installed <u>on</u>, Operating System, applications concurrently running, etc.) that is required for the review of Target File.</p> <p>1-4. Target User's Product Operation Logs Managed By <u>This Product</u></p>	<p>II. Detection Review Setting (No change)</p> <p>1. Information Transmitted When Using This Setting Following information ("Transmitted Information") shall be transmitted to FFRI server from a user ("Target User") who submits the inquiry based on the preceding paragraph. FFRI shall perform the review set forth in the preceding paragraph using Transmitted Information and transmit the review result to Target User when it becomes available. Other purposes of usage of the Transmitted Information shall be as described in Article <u>VI</u>. FFRI will not provide Transmitted Information to third parties in any format that could be identified by other third parties, unless otherwise specified by laws and regulations.</p> <p>1-1. Target File (No change)</p> <p>1-2. Information To Identify Target User This includes user attributable information registered upon initial usage of this Product, <u>FFRI AMC</u> and <u>this</u> Setting which shall be used for the aforesaid review process and sending back the review result.</p> <p>1-3. Target User's User Environment For This Product This includes information pertaining to this Product managed by <u>FFRI AMC</u> (software version information, the hardware environment in which this Product is installed, Operating System, applications concurrently running, etc.) that is required for the review of Target File.</p> <p>1-4. Target User's Product Operation Logs Managed By <u>FFRI AMC</u></p>
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This information is used for Target File review.

### III. Cloud Collaboration Feature

In addition to Setting, a user may submit a Target File using "Cloud Collaboration Feature" ("Feature") through the Product based on this Policy to determine if it is a legitimate software (over-detection) or malware and receive the result on the Product.

#### 1. Information Transmitted When Using This Feature

Hash values relating to a Target File ("Hash Values") shall be transmitted from a user who submit a Target File based on the preceding paragraph ("Target User") to FFRI server. FFRI shall perform the review set forth in the preceding paragraph using the Hash values and transmit the result to a Target User when it becomes available. Other purposes of usage of Hash values shall be as described in Article V.

(Established)

This information is used for Target File review.

### III. Cloud Collaboration Feature

In addition to this Setting, a user may submit a Target File using "Cloud Collaboration Feature" ("Feature") through FFRI AMC or not through FFRI AMC based on this Policy to determine if it is a legitimate software (over-detection) or malware and receive the result on the Product.

#### 1. Information Transmitted When Using This Feature

Hash values relating to a Target File ("Hash Values") shall be transmitted from a User who submits a Target File based on the preceding paragraph ("Target User of this Feature") to the FFRI server. FFRI shall perform the review set forth in the preceding paragraph using the Hash Values and transmit the result to a Target User of this Feature when it becomes available. Other purposes of usage of Hash Values shall be as described in Article VI.

### IV. Log Collection Feature

FFRI uses the "Log Collection Feature", which is used to manually distribute log collection commands via FFRI AMC to collect user information, in order to collect the information required to provide the Support Service, etc.

#### 1. Information collected when using the Log Collection Feature

FFRI may collect information regarding the user's system information (information about the system, services, tasks, network, drivers, installed software, etc.), Product log information and setting information managed by the system and FFRI AMC, Microsoft Defender information, special folder information, information stored in the browser, registry information, and other information. Other purposes

<p><u>IV.</u> Support Service (Omitted)</p> <p>1. Information collected in the Support Service In conducting the Support Service, FFRI may collect <u>the</u> user information <u>regarding the user's system</u> (information about system, services, tasks, network, installed software, etc.), log information regarding the system and <u>the Product</u>, information on <u>the Product</u> settings, and other information in addition to the information described in I-<u>III</u> above. Other purposes of usage of <u>such</u> information <u>will</u> be as described in <u>V hereafter</u>.</p> <p><u>V.</u> Purpose of Usage of the Information Collected FFRI shall be able to view and use the information collected through I-<u>IV</u> above at any time for the following purposes:</p> <ol style="list-style-type: none"> <li>(1) For user support such as updates and maintenance of <u>the</u> Product</li> <li>(2) For improvement, development, etc. of FFRI product functions and quality</li> <li>(3) For improvement in quality of FFRI services</li> <li>(4) For external disclosure including research pertaining to detected malware or vulnerability attacks and commercial usage such as statistical data and malware analysis information</li> </ol> <p>However, FFRI shall never provide user attributable information to third parties in any format that could be identified by other third parties.</p> <p><u>(5) For provide FFRI Security Managed Service.</u></p> <p>Moreover, FFRI shall take the necessary and appropriate safety control measures to manage the information that is collected in I-<u>IV</u> above.</p>	<p><u>of usage of this information shall be as described in Article VI.</u></p> <p><u>V.</u> Support Service (No change)</p> <p>1. Information collected in the Support Service In conducting the Support Service, FFRI may collect user <u>system</u> information <u>for the environment where FFRI AMC is installed</u> (information about <u>the</u> system, services, tasks, network, <u>drivers</u>, installed software, etc.), log information regarding the system and <u>FFRI AMC</u>, information on <u>FFRI AMC</u> settings, and other information in addition to the information described in I-<u>IV</u> above. Other purposes of usage of <u>this</u> information <u>shall</u> be as described in Article <u>VI</u>.</p> <p><u>VI.</u> Purpose of Usage of the Information Collected FFRI shall be able to view and use the information collected through I-<u>V</u> above at any time for the following purposes:</p> <ol style="list-style-type: none"> <li>(1) For user support such as updates and maintenance of <u>FFRI</u> products</li> <li>(2) For improvement, development, etc. of FFRI product functions and quality</li> <li>(3) For improvement in quality of FFRI services</li> <li>(4) For external disclosure including research pertaining to detected malware or vulnerability attacks and commercial usage such as statistical data and malware analysis information</li> </ol> <p>However, FFRI shall never provide user attributable information to third parties in any format that could be identified by other third parties.</p> <p>(Deleted)</p> <p>Moreover, FFRI shall take the necessary and appropriate safety control measures to manage the information that is collected in I-<u>V</u> above.</p>
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<p>VI. Disclaimer</p> <p>Malware and vulnerability attacks continuously become more sophisticated and complicated on a daily basis and in no case shall FFRI guarantee to Target User that this Setting and this Feature work perfectly. Target User hereby agrees that FFRI shall not be liable for any damages with respect to usage of the Setting and the Feature.</p> <p><u>VII.</u> Reference On Information Collected via Product (Omitted)</p> <p>Revised on <u>July 25, 2022</u></p>	<p>VII. Disclaimer</p> <p>Malware and vulnerability attacks continuously become more sophisticated and complicated on a daily basis and in no case shall FFRI guarantee to Target User, <u>etc.</u>, that this Setting and this Feature work perfectly. Target User, <u>etc.</u>, hereby agrees that FFRI shall not be liable for any damages <u>incurred by Target User, etc.</u>, with respect to usage of the Setting and the Feature.</p> <p><u>VIII.</u> Reference On Information Collected via Product (Deleted)</p> <p>Revised on <u>March 30, 2023</u></p>
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