

「FFRI yarai Home and Business Edition Information Collection Policy」

Comparative Table of the Old and New Clauses

The words related to the revision are underlined.

Old	New
<p><u>This</u> FFRI yarai Information Collection Policy (<u>this</u> “Policy”) <u>is to explain about</u> information collected by FFRI Security, Inc. (<u>this</u> “FFRI”) via “FFRI yarai Home and Business Edition” (<u>this</u> “Software”) and its treatment.</p> <p>As the contents of this <u>Policy provided by FFRI may be updated without notification, please access and</u> refer to the web page of Policy (<u>https://www.ffri.jp/en/information/privacy/yaraihb_privacy_policy.htm</u>).</p> <p>A user of the Software shall be deemed to <u>consent</u> to the latest version of this Policy.</p> <p>I . Collection of information by <u>Software</u></p> <p>1Information to be Collected</p> <p>FFRI <u>will</u> collect the following information from a user <u>of the Software by way not being able to</u> identify a specific individual. The <u>following information will</u> be collected via <u>the Software</u> and transmitted to <u>the server</u> (this “Server”) <u>of FFRI</u>.</p> <p>1-1User Attribute Information Registered upon <u>Starting to Use Software</u> Attribute Information not being able to identify a specific individual will be transmitted to the Server.</p> <p>1-2Use Environment of <u>Software</u> Information <u>of</u> the hardware environment in which <u>the Software</u> is installed, OS</p>	<p>The FFRI yarai <u>Home and Business Edition</u> Information Collection Policy (“Policy”) <u>explains how</u> information collected by FFRI Security, Inc. (“FFRI”) via “FFRI yarai Home and Business Edition” (“<u>Product</u>”) <u>from a user of this Product(“user”) is handled</u>.</p> <p>The contents of this policy are subject to revision without an agreement from an individual user. Please refer to the web page (<u>www.ffri.jp/information/privacy/yaraihb_eng_privacy_policy.htm</u>),<u>from the latest policy contents</u>.</p> <p>It is deemed <u>that a user agrees</u> to the latest version of this Policy.</p> <p>I . Collection of information by <u>Product</u></p> <p>1Information to be Collected</p> <p>FFRI <u>shall</u> collect the following information from a user <u>using this Product in a form that does not</u> identify a specific individual. The information <u>shall</u> be collected via <u>this Product</u> and transmitted to <u>FFRI</u> server (“Server”).</p> <p>1-1User Attribute Information Registered upon <u>Initial Usage of Product</u> Attribute Information not being able to identify a specific individual will be transmitted to the Server.</p> <p>1-2Use Environment of <u>this Product</u> Information <u>related to</u> the hardware environment in which <u>this Product</u> is</p>

<p>and application concurrently <u>used will</u> be transmitted to the Server.</p> <p>1-3Information <u>relating</u> to Detected Files Information <u>relating</u> to malware <u>and</u> files detected as vulnerability attack will be transmitted to the Server.</p> <p>1-4Operation Logs of Application (Omitted)</p> <p>2.Purposes of <u>Use</u> of Information Collected <u>via Software</u> <u>2-1Improvement of convenience of the Software</u> operated on <u>the computers</u> of users; <u>2-2Automatic updating of installed Software</u>; <u>2-3Coping with</u> problems occurred <u>upon</u> system operation; <u>and</u> <u>2-4Improvement of products and use for</u> business development <u>of FFRI</u>. Other purposes of usage shall be as described in Article III.</p> <p>3.<u>Third Party</u> Provision of Information Collected <u>via Software</u> <u>While</u> FFRI will not collect personal information <u>via the Software by way being able to</u> identify a <u>specific</u> user, <u>FFRI will not, in principle,</u> provide <u>its</u> collected information to a third party without <u>obtaining consent of the user and the information collected via the Software</u> will be provided to a third party <u>with specifying such third party and provided information only upon consent of the user</u>; provided that the above will not be applicable in any of the following cases or in case of the following “4. Provision <u>to</u> Business Alliance Party/Business Outsourcing Party <u>of Information Collected via Software</u>”.</p>	<p>installed, <u>Operating System</u>, and applications concurrently <u>running shall</u> be transmitted to the Server.</p> <p>1-3Information <u>Pertaining</u> to Detected Files Information <u>Pertaining</u> to malware <u>or</u> files detected as vulnerability attacks will be transmitted to the Server.</p> <p>1-4Operation Logs of Application (No change)</p> <p>2.Purposes of Usage of Information Collected <u>By ThisProduct</u> <u>2-1Improvement of usability of this Product</u> operated on users’ <u>machines</u> <u>2-2Addressing problems occurred from the</u> system operation <u>2-3Improvement of products and FFRI’s</u> business development Other purposes of usage shall be as described in Article III.</p> <p>3.Provision of Information Collected <u>Via This Product To A Third Party</u> <u>In no case</u> shall FFRI collect personal information <u>that may identify a user via this Product or provide the</u> collected information to a third party without <u>a user’s consent</u>. Information collected via <u>this Product</u> will <u>only</u> be provided to a third party <u>upon consent of the user after specifying the destination and the purpose of the provision</u>; provided that the above will not be applicable in any of the following cases or in case of the following “4. Provision <u>of Information Collected Via Product To Business Alliance Party/Business Outsourcing Party</u>”.</p> <p>3-1 In case there is a legal inquiry from a judicial or administrative</p>
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3-1 In case there is a legal inquiry from a judicial or administrative organization, such as courts or police offices, or other entities equivalent thereto;

3-2 In case FFRI deals with breaches of the laws, regulations, the terms and conditions provided by FFRI or issues of normal social conventions;

3-3 In case it is necessary for protection of safety, rights and interests of users of the Software and other third parties; and

3-4 In addition to the above, in case provision or disclosure to a third party is admitted by the laws and regulations.

4. Provision to Business Alliance Party/Business Outsourcing Party of Information Collected via Software

Notwithstanding the above provisions, FFRI may provide the information collected via the Software to its business alliance parties or business outsourcing parties and allow the same to be used for the alliance business or outsourced business to the extent of the above "2. Purposed of Use of Information Collected via Software". In such case, FFRI will include all terms and conditions required by applicable laws and regulations (including guidelines) in the relevant agreements, and will pay its bet attention for necessary and proper supervision.

II . Support Service

FFRI shall provide a Support Service to a user who has purchased the Software, for the objectives of ensuring the proper and suitable use of the Software and assisting in the resolution of any issues that occur and are confirmed in use of the Software.

organization, such as courts or police departments, or other entities equivalent thereto;

3-2 In case FFRI deals with breach of laws, regulations, the terms and conditions provided by FFRI or issues of normal social conventions;

3-3 In case it is necessary for protection of safety, rights and interests of users and other third parties; and

3-4 In addition to the above, in case provision or disclosure to a third party is admitted by the laws and regulations.

4. Provision of Information Collected Via Product To Business Alliance Party/Business Outsourcing Party

Notwithstanding the above provisions, FFRI may provide the information collected via this Product to its business alliance parties or business outsourcing parties and allow the same to be used for the alliance business or outsourced business to the extent of the above "2. Purposes of Usage of Information Collected By This Product". In such case, FFRI will include all terms and conditions required by applicable laws and regulations (including guidelines) in the relevant agreements made with aforesaid parties, and will make all reasonable effort to perform necessary and proper supervision.

II . Support Service

FFRI shall provide a Support Service to a user who has purchased the Product, for the objectives of ensuring the proper and suitable use of the Product and assisting in the resolution of any issues that occur and are confirmed in use of the Product.

1. Information collected in the Support Service

In conducting the Support Service, FFRI may collect the user information regarding the user's system (information about system, services, tasks, network, installed software, etc.), log information regarding the system and the Software, information on the Software settings, and other information in addition to the information described in I-III above. Other purposes of usage of such information will be as described in III hereafter.

III. Purpose of Usage of the Information Collected

FFRI shall be able to view and use the information collected through I- II above at any time for the following purposes:

- (1) For user support such as updates and maintenance of the Software
- (2) For improvement, development, etc. of FFRI product functions and quality
- (3) For improvement in quality of FFRI services
- (4) For external disclosure including research pertaining to detected malware or vulnerability attacks and commercial usage such as statistical data and malware analysis information

However, FFRI shall never provide user attributable information to third parties in any format that could be identified by other third parties.

Moreover, FFRI shall take the necessary and appropriate safety control measures to manage the information that is collected in I- II above.

IV. Reference about Information Collected via Software

As to inquires, such as questions and complaints relating to the information collected via the Software, the following point of contact will handle the same:

1. Information collected in the Support Service

In conducting the Support Service, FFRI may collect user system information (information about system, services, tasks, network, drivers, installed Product, etc.), Microsoft Defender information, log information regarding the system and the Product, information on the Product settings, and other information in addition to the information described in I above. Other purposes of usage of such information will be as described in III hereafter.

III. Purpose of Usage of the Information Collected

FFRI shall be able to view and use the information collected through I- II above at any time for the following purposes:

- (1) For user support such as updates and maintenance of FFRI Product
- (2) For improvement, development, etc. of FFRI product functions and quality
- (3) For improvement in quality of FFRI services
- (4) For external disclosure including research pertaining to detected malware or vulnerability attacks and commercial usage such as statistical data and malware analysis information

However, FFRI shall never provide user attributable information to third parties in any format that could be identified by other third parties.

Moreover, FFRI shall take the necessary and appropriate safety control measures to manage the information that is collected in I- II above.

IV. Reference about Information Collected via Product

As to inquires, such as questions and complaints relating to the information collected via the Product, the following point of contact will handle the same:

FFRI Security, Inc.

e-mail: praivacy@ffri.jp

Revised on January 10, 2022

FFRI Security, Inc.

e-mail: praivacy@ffri.jp

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