

「FFRI yarai Home and Business Edition Information Collection Policy」

Comparative Table of the Old and New Clauses

The words related to the revision are underlined.

現 行	変 更 後
<p>This FFRI yarai Information Collection Policy ("Policy") is to explain about information collected by FFRI Security, Inc. ("FFRI") via "FFRI yarai Home and Business Edition" ("Product") from a user of this Product ("user") is handled.</p> <p>The contents of this policy are subject to revision without an agreement from an individual user. Please refer to the web page for the latest policy contents. (https://www.ffri.jp/information/privacy/yaraihb_eng_privacy_policy.htm).</p> <p>It is deemed that a user agrees to the latest version of this Policy.</p> <p>I.Collection of information by Product</p> <p>1.Information to be Collected (Omitted)</p> <p>2.Purposes of Usage of Information Collected By This Product</p> <p>2-1Improvement of usability of this Product operated on users' machines</p> <p>2-2Addressing problems occurred from the system operation</p> <p>2-3Improvement of products and FFRI's business development</p> <p>Other purposes of usage shall be as described in Article <u>III</u>.</p> <p>3.Provision of Information Collected Via This Product to A Third Party (Omitted)</p> <p>4.Provision of Information Collected Via Product To Business Alliance Party/Business Outsourcing Party (Omitted)</p> <p>(Established)</p>	<p>This FFRI yarai Information Collection Policy ("Policy") is to explain about information collected by FFRI Security, Inc. ("FFRI") via "FFRI yarai Home and Business Edition" ("Product") from a user of this Product ("user") is handled.</p> <p>The contents of this policy are subject to revision without an agreement from an individual user. Please refer to the web page for the latest policy contents. (https://www.ffri.jp/en/en_yaraihb_privacy_policy).</p> <p>It is deemed that a user agrees to the latest version of this Policy.</p> <p>I.Collection of information by Product</p> <p>1.Information to be Collected (No change)</p> <p>2.Purposes of Usage of Information Collected By This Product</p> <p>2-1Improvement of usability of this Product operated on users' machines</p> <p>2-2Addressing problems occurred from the system operation</p> <p>2-3Improvement of products and FFRI's business development</p> <p>Other purposes of usage shall be as described in Article <u>IV</u>.</p> <p>3.Provision of Information Collected Via This Product to A Third Party (No change)</p> <p>4.Provision of Information Collected Via Product To Business Alliance Party/Business Outsourcing Party (No change)</p> <p><u>II. Cloud Collaboration Feature</u></p>

	<p>A user may submit a Target File using "Cloud Collaboration Feature" ("Feature") through to determine if it is a legitimate software (over-detection) or malware and receive the result on the Product.</p> <p>1. Information Transmitted When Using This Feature</p> <p>Hash values relating to a Target File ("Hash Values") shall be transmitted from a User who submits a Target File based on the preceding paragraph ("Target User of this Feature") to the FFRI server. FFRI shall perform the review set forth in the preceding paragraph using the Hash Values and transmit the result to a Target User of this Feature when it becomes available. Other purposes of usage of Hash Values shall be as described in Article IV.</p>
<p><u>II.</u> Support Service</p> <p>FFRI shall provide a Support Service to a user who has purchased the Product, for the objectives of ensuring the proper and suitable use of the Product and assisting in the resolution of any issues that occur and are confirmed in use of the Product.</p> <p>1. Information collected in the Support Service</p> <p>In conducting the Support Service, FFRI may collect user system information for the environment where Product is installed (information about the system, services, tasks, network, drivers, installed software, etc.), log information regarding the system and Product, information on Product settings, and other information in addition to the information described in I above. Other purposes of usage of this information shall be as described in Article <u>III</u>.</p> <p><u>III.</u> Purpose of Usage of the Information Collected</p>	<p><u>III.</u> Support Service</p> <p>FFRI shall provide a Support Service to a user who has purchased the Product, for the objectives of ensuring the proper and suitable use of the Product and assisting in the resolution of any issues that occur and are confirmed in use of the Product.</p> <p>1. Information collected in the Support Service</p> <p>In conducting the Support Service, FFRI may collect user system information for the environment where Product is installed (information about the system, services, tasks, network, drivers, installed software, etc.), log information regarding the system and Product, information on Product settings, and other information in addition to the information described in I-<u>II</u> above. Other purposes of usage of this information shall be as described in Article <u>IV</u>.</p> <p><u>IV.</u> Purpose of Usage of the Information Collected</p>

FFRI shall be able to view and use the information collected through I- II above at any time for the following purposes:

- (1) For user support such as updates and maintenance of FFRI products
- (2) For improvement, development, etc. of FFRI product functions and quality
- (3) For improvement in quality of FFRI services
- (4) For external disclosure including research pertaining to detected malware or vulnerability attacks and commercial usage such as statistical data and malware analysis information

However, FFRI shall never provide user attributable information to third parties in any format that could be identified by other third parties.

Moreover, FFRI shall take the necessary and appropriate safety control measures to manage the information that is collected in I- II above.

(Established)

IV. Reference about Information Collected via Product

As to inquires, such as questions and complaints relating to the information collected via the Product, the following point of contact will handle the same:

FFRI Security, Inc.
e-mail: praivacy@ffri.jp

FFRI shall be able to view and use the information collected through I- III above at any time for the following purposes:

- (1) For user support such as updates and maintenance of FFRI products
- (2) For improvement, development, etc. of FFRI product functions and quality
- (3) For improvement in quality of FFRI services
- (4) For external disclosure including research pertaining to detected malware or vulnerability attacks and commercial usage such as statistical data and malware analysis information

However, FFRI shall never provide user attributable information to third parties in any format that could be identified by other third parties.

Moreover, FFRI shall take the necessary and appropriate safety control measures to manage the information that is collected in I- III above.

V.Disclaimer

Malware and vulnerability attacks continuously become more sophisticated and complicated on a daily basis and in no case shall FFRI guarantee to Target User, etc., that this Feature work perfectly. Target User, etc., hereby agrees that FFRI shall not be liable for any damages incurred by Target User, etc., with respect to usage of the Feature.

VI. Reference On Information Collected via Product

All inquiries, such as questions and complaints, related to the information collected via the Product shall be directed to FFRI at privacy@ffri.jp.

FFRI Security, Inc.

Revised on March 30, 2023

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